Comparing the Coviu Platform

		COVIU	Google Meet	ZOOM	Microsoft Teams
Features	Browser based – no download required	✓	✓	Limited features	✓
	Consultation minutes	Unlimited	Capped at 60 mins on free plan	Capped at 40 mins on free plan	Capped at 60 mins on free plan
	Clinical in-call tools	✓	✗	✗	✗
	Group consultations up to 20 people	✓	✓	✓	✓
	Patient waiting area	✓	✗	✗	✗
	Online appointment bookings	✓	✗	✗	✗
	Custom forms filled in pre-call and in-call	✓	✗	Some	✗
	PMS integrations API	Some	✗	Some	✗
	Pre-call and in-call patient payment collection	✓	✗	✗	✗
	Phone capability	✓	✓	✓	✓
	Built-in clinical assessments	✓	✗	✗	✗
	On demand access to medical interpreters in-call	✓	✗	✗	✗
Support	On-demand local phone and online support	✓	✗	✗	✗
	Live training sessions and guided implementation	✓	✗	By request	✗
Platform	Advanced reporting	✓	✗	✓	✓
	Manage multiple clinics/locations	✓	✗	✗	✗
	Fully white labelled	✓	✗	✗	✗
	Host on your own domain	✓	✗	✗	✗
	Single Sign On (SSO)	✓	✓	✓	✓
Security	Data End-to-End Encryption (E2EE)	✓	✓	Yes, but limits certain features	Yes, but limits certain features
	ISO 27001 certified	✓	✓	✓	✓

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